

Sonus: NASA SEWP VI Ordering Guide

Contract Vehicle: NASA Solutions for Enterprise-Wide Procurement (SEWP) VI

Contract Type: Government-Wide Acquisition Contract (GWAC) **Contract Holder:**

Sonus **Contract Number(s):** 80TECH26D1465 **Category / Group(s):** Group C

1. SEWP Overview

NASA's Solutions for Enterprise-Wide Procurement (SEWP) is a Government-Wide Acquisition Contract (GWAC) that provides federal agencies with a fast, low-cost way to buy information technology products and services, including hardware, software, cloud solutions, cybersecurity, and related IT services.

SEWP VI is the current generation of the program. Key facts for ordering agencies:

- **Open to all federal agencies** (and contractors ordering on their behalf).
- **Multiple-award IDIQ** vehicle. Orders are placed following the Fair Opportunity procedures of **FAR 16.505(b)**.
- **Low program fee:** a flat **0.34%** surcharge on the total order value.
- **Fast turnaround** on quotes and orders, with online tools for tracking.

Sonus is an authorized SEWP VI contract holder. Agencies can order our cloud, cybersecurity, and IT solutions directly through SEWP.

2. How to Obtain a Quote

The recommended method is the SEWP Quote Request Tool (QRT). The QRT lets your agency send a structured request to one or more SEWP contract holders and receive formal quotes back through the SEWP system, the most efficient way to satisfy Fair Opportunity.

Option A: SEWP QRT (recommended)

1. Log in to the SEWP QRT at www.sewp.nasa.gov.
2. Describe your requirement and select Sonus (Contract # 80TECH26D1465) as a recipient.
3. Submit the request. Sonus returns a formal quote referencing our SEWP VI contract.

Option B: Contact Sonus directly Email our SEWP team at orders@sonus-tech.com with your requirement and we will prepare a quote and, if helpful, submit it through the QRT on your behalf.

3. Procedures for Obtaining Services & Support

To bring Sonus onto a program through SEWP VI:

1. **Scope the requirement.** Contact the Sonus SEWP team (below) to discuss your needs and confirm the work fits our SEWP VI category.
2. **Request a quote** via the SEWP QRT (Section 2).
3. **Place the order.** Your contracting officer issues the task/delivery order against our SEWP VI contract, documenting Fair Opportunity per FAR 16.505(b).
4. **Delivery & support.** Sonus delivers the solution and provides ongoing support for the life of the order.

Whom to contact (Sonus SEWP VI Contract Holder):

Contact	Sonus SEWP Team
Email	orders@sonus-tech.com

Questions about the SEWP program itself (NASA SEWP Program Office):

Help Desk	help@sewp.nasa.gov
Phone	(301) 286-1478
Homepage	www.sewp.nasa.gov

(SEWP Program Office contacts are publicly listed; verify they are current for SEWP VI before publishing.)

4. Who to Contact for Order Issues

For status, changes, delivery questions, or any problem with an existing order, contact the Sonus customer service team:

Team	Sonus Customer Service
Email	orders@sonus-tech.com

For issues with the SEWP system or tools (rather than your Sonus order), contact the NASA SEWP Help Desk at help@sewp.nasa.gov / (301) 286-1478.

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